

LOGISTICS INDUSTRY COMPETENCY MAP

INDUSTRY KEY PURPOSE
To provide responsive, quality and reliable Logistics services to meet customers' & global needs

INDUSTRY SECTORS COVERED
Warehouse Services, Freight / Transport Services, Supply Chain Services

COMPETENCY CATEGORIES	QUALIFICATIONS LEVELS	INDUSTRY CORE COMPETENCY UNITS (GENERIC MANUFACTURING)	SECTORAL CORE COMPETENCY UNITS (GENERIC LOGISTICS)	SPECIALISATION ELECTIVE COMPETENCY UNITS	OCCUPATIONAL LEVEL / TYPICAL JOB TITLES	QUALIFICATION MATRIX / TOTAL TRAINING HRS
WAREHOUSE SERVICES	DIPLOMA IN WAREHOUSE SERVICES	Manage Quality Systems (PE-CE-401C-0) Manage Teams in the workplace (PE-CE-402C-0) Plan and Manage A Project (PI-PRO-421E-1)	Manage Purchasing (LG-WS-401S-1) Manage Supply Chain Operations (LG-WS-402S-1)	Manage Warehouse Operations (LG-WS-401E-1) Manage Warehouse Management Systems (WMS) and Related Technology (LG-WS-402E-1) Plan Warehouse Layout and MHE for Efficiency and Optimisation (LG-WS-403E-1) Manage Dangerous Goods & Chemical Logistics Operations (LG-WS-404E-1) Manage Cold Chain Operations (LG-WS-405E-0) Plan and Manage Relocation of Warehouses (LG-WS-406E-0) Perform Costing on a Warehouse Operations (LG-WS-407E-1) <i>Proposed New Units which can include: i) Fashion Logistics ii) Flexi - Tanks iii) Art Pieces</i>	MANAGERIAL • Logistics Manager/Exe • Warehouse Manager/Exe • Operations Manager/Exe • Supply Chain Manager • Supply Chain Analyst • Purchasing Manager / Exe • Inventory Manager / Exe	QUALIFICATION MATRIX • 3 Core • 2 Sect Core • any 5 SE Total = 10 Cus TOTAL TRAINING HRS 40Hrs per CU = 400 Hrs approx
	ADVANCED CERT IN WAREHOUSE SERVICES	Supervise Quality Procedure (MF-COM-301C-1) Supervise Teams at work (MF-COM-302C-1) Apply Workflow Analysis Methods (LG-WS-301C-0)	Purchase Goods and Services (MF-LOG-301S-1) Perform Supply Chain Coordination (MF-LOG-302S-0)	Plan and Supervise Stock Take (MF-LOG-302E-1) Plan and Manage Inventory (MF-LOG-303E-1) Supervise warehouse Ops (MF-LOG-304E-1) Select & Deployment of Material Handling System (LG-WS-301E-0) Supervise DG Ops (LG-WS-302E-0) Implement Effective Warehouse Performance Measurements (LG-WS-303E-0)	SUPERVISORY • Log Specialist/Sup • Operations Supervisor • Warehouse Supervisor • Supply Chain Sup • Inventory Planner	QUALIFICATION MATRIX • 3 Core • 2 Sect Core • any 3 SE Total = 8 Cus TOTAL TRAINING HRS 32 Hrs per CU = 256 Hrs approx
	CERT IN WAREHOUSE SERVICES	Apply 5S Technique in Manufacturing (MF-COM-101C-1) Apply Quality Systems (MF-COM-102C-1) Apply Teamwork in the Workplace (MF-COM-103C-1)	Perform Stk Ctl and Housekeeping Ops (MF-LOG-101E-1) Perform Warehouse Ops (MF-LOG-102E-1) Perform Reverse Logs Ops (MF-LOG-104E-1) Perform DG Ops (LG-WS-101E-0) Perform Cross Docking and Shipment Consolidation (LG-WS-102E-0) Perform Container Stuffing and Unstuffing Operations (LG-WS-103E-0) - Operate Forklift (MF-LOG-106-2)	OPERATIONS • Storekeepers /Assistants • Procurement Assistants • Warehouse Assistants/Officer • Logistics Assistants/Officer • Operations Assistant/Officer • Lead Material Handler	QUALIFICATION MATRIX • 3 Core • - • any 2 SE Total = 5 Cus TOTAL TRAINING HRS 16-24 Hrs per CU = 120 Hrs approx	
FREIGHT / TRANSPORT SERVICES	DIPLOMA IN FREIGHT/ TRANSPORT SERVICES	Manage Quality Systems (PE-CE-401C-0) Manage Teams in the workplace (PE-CE-402C-0) Plan and Manage A Project (PI-PRO-421E-1)	Plan and Manage Procurement Activities (LG-FT-401S-1) Manage Supply Chain Operations (LG-WS-402S-1) Apply Standard Trading Conditions - Proposed New Unit	Manage Delivery and Pick-Up Operations (LG-FT-401E-1) Manage SeaFreight Operations and Costing (LG-FT-402E-1) Manage Air Freight Operations and Costing (LG-FT-403E-1) Manage Multi-Modal Project Transportation (LG-FT-404E-1) Plan and Manage Supply Chain Security (LG-FT-405E-0) Manage Shipment routing and network analysis (LG-FT-406E-0) Manage Trade Instruments, Document & Regulations for International Transport (LG-FT-407E-1)	MANAGERIAL • Logistics Manager/Exe • Warehouse Manager/Exe • Operations Manager • Customer Service Mgr • Freight Manager • Supply Chain Manager • Transport Manager / Exe • Import / Export Manager / Exe	QUALIFICATION MATRIX • 3 Core • 2 Sect Core • any 5 SE Total = 10 Cus TOTAL TRAINING HRS 40Hrs per CU = 400 Hrs approx
	ADVANCED CERT IN FREIGHT/TRANSPORT SERVICES	Supervise Quality Procedure (MF-COM-301C-1) Supervise Teams at Work (MF-COM-302C-1) Apply Workflow Analysis Methods (LG-FT-301C-0)	Perform Purchasing Operations (MF-LOG-301E-1) Perform Supply Chain Coordination (MF-LOG-302S-0)	Plan Delivery and Pick Up Ops (LG-FT-301E-0) Supervise Airfreight Operations (LG-FT-302E-0) Supervise Seafreight Operations (LG-FT-303E-0) Plan and Execute a Multi-modal Shipment (LG-FT-304E-0) Plan and Execute a Project Transportation (LG-FT-305E-0)	SUPERVISORY • Log Specialist/Sup • Operations Supervisor • Customer Service Sup • Warehouse Supervisor • Transport Planner / Sup • Freight Supr/Specialist • Import/Export Sup	QUALIFICATION MATRIX • 3 Core • 2 Sect Core • any 3 SE Total = 8 Cus TOTAL TRAINING HRS 32 Hrs per CU = 256 Hrs approx
	CERT IN FREIGHT/TRANSPORT SERVICES	Apply 5S Technique in Manufacturing (MF-COM-101C-1) Apply Quality Systems (MF-COM-102C-1) Apply Teamwork in the Workplace (MF-COM-103C-1)	Perform Delivery Ops (MF-LG-103E-1) Perform Pick Up Ops (MF-LG-105E-1) Perform Airfreight Shipment (LG-FT-101E-0) Perform Seafreight Shipment (LG-FT-102E-0) Handle Documentation and Customs Clearance Processing (include incoterms) (LG-FT-103E-0) Handle Harzardous Goods Shipment (LG-FT-104E-0) Perform Transshipment and Transloading Ops (LG-FT-105E-0) Operate Forklift (MF-LOG-106E-2) Operate Lorry Crane (MF-LOG-107E-1)	OPERATIONS • Warehouse Assistants/Officer • Logistics Assistants/Officer • Delivery /despatch drivers • Operations Assistant/Officer • Lead Material Handler • Import/Export Officer/Assistant • Customer Service Officer	QUALIFICATION MATRIX • 3 Core • - • any 2 SE Total = 5 Cus TOTAL TRAINING HRS 16-24 Hrs per CU = 120 Hrs approx	

Note:
• Supply Chain Services (all Levels) CUs will be subsumed into the other 2 Competency Categories

Legend
 Red Font Full/ Partial Doc
 Green Font SP
 Purple Font CS
 Blue Font New CU