

**From:** noreply@traqom.azcentric.com <noreply@traqom.azcentric.com>  
**Sent:** Friday, 9 April 2021 6:55 PM  
**To:** TRAQOM Support <traqomsupport@azaas.com>  
**Subject:** Invitation from SkillsFuture Singapore to Participate in TRAQOM Outcomes Survey

Dear TRAQOM Support,

1. We would like to invite you to participate in the Training Quality and Outcomes Measurement (TRAQOM) survey. This survey was designed by the SkillsFuture Singapore Agency (SSG) to capture your feedback from your recent experience with the course mentioned below. The survey would take **approximately 5 minutes** to complete.
2. You are receiving this Outcomes survey as you have completed the training for Strategic Thinking and Planning (CRS-N-0046565) on 01/10/2020<sup>1</sup>. This survey seeks your feedback on how the course has helped in your employment and/or personal development. Please click on the link below to access the Outcomes survey. Alternatively, you can also copy the URL below and paste it on a web browser to access the survey<sup>2</sup>.  
<https://traqom.azcentric.com/s-vGt6>  
1 The Outcomes survey is sent to trainees 6 months after the course has ended. The course title may contain 'synchronous e-learning' as the training provider has converted the course to e-learning. Notwithstanding that, the Outcomes survey is meant for the same course which you have attended 6 months before.  
2 The survey URL is available for two months from the date of this email.
3. We are encouraged by your keen participation in the SkillsFuture Movement, and we value your feedback. Beyond helping SSG to shape and review our policies, your feedback would also help our training providers improve their course offerings and potential learners make more informed decisions on their learning choices.
4. Your feedback is confidential and only the aggregated survey results will be published on the MySkillsFuture Portal course directory. Individual responses will not be shared, and you may choose to keep your responses anonymous. Be assured that your personal information will also be kept strictly confidential and is protected under the Personal Data Protection Act.
5. If you would like to verify the authenticity of the Outcomes survey, the TRAQOM survey questionnaires are available on SSG's corporate website at the following URL: <https://www.ssg.gov.sg/training-measurement.html> (under "Training Quality and Outcomes Ratings" tab).
6. aZaaS Pte Ltd is the vendor appointed by SSG to conduct the survey. For any technical issues (e.g. unable to access the survey link), please call 800-852-3869 or email [traqomsupport@azaas.com](mailto:traqomsupport@azaas.com). For access-related issues, aZaaS will re-send the survey link by the next working day.
7. Thank you for your invaluable feedback and for taking the time to complete the Outcomes survey.